Dējavoo℠

Touch Screen Z Line Models Z6, Z9 & Z11 - EMV Restaurant Quick Reference Guide

For SPIn Secure Payment Integration

SPIn

** Note: Terminal Will Default at "POS ONLINE" Until Transaction is Initiated By POS System **

These steps have been provided as a guide for assistance.

CHIP CARD SALE	SWIPED OR MANUAL CARD SALE	DEBIT SALE
❶ Terminal "wakes up" & changes from POS Online	❶ Terminal "wakes up" & changes from POS Online	❶ Terminal "wakes up" & changes from POS Online
❷ Insert Chip Card	❷ **Swipe** OR **Manually Enter** Card #	❷ Insert Chip Card
❸ **Press OK** to confirm Sale Amount	❸ **Press OK** to confirm Sale Amount	❸ When prompted tap "YES"
❹ Input **TIP AMOUNT** if prompted and press **OK**	❹ Input **TIP AMOUNT** if prompted and press **OK**	❹ Input PIN # on PIN Pad and press **OK**
- Terminal communicates with the Host	- If AVS prompts, input AVS information	❺ **Press OK** to confirm Sale Amount
- Sign on Screen if applicable	- Terminal communicates with the Host	❻ Input **TIP AMOUNT** if prompted and press **OK**
- Receipts Print	- Sign on Screen if applicable	- Terminal communicates with the Host
	- Receipts Print	- Sign on Screen if applicable
		- Receipts Print

VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
❶ Terminal "wakes up" & changes from POS Online	❶ Terminal "wakes up" & changes from POS Online	❶ From the POS ONLINE Screen tap the **Favorites icons** on the display: ⭐
❷ If prompted input Manager Password (1234 default)	❷ If prompted input Manager Password (1234 default)	
- Receipts Print	❸ Insert Chip Card	❷ Tap **CORE SETTLE DAILY BATCH**
	❹ **Press OK** to confirm Return Amount	❸ If prompted input Manager Password (1234 default)
	- When applicable input PIN and press OK	- Terminal communicates with the Host
	- Terminal communicates with the Host	- Settle Report Prints
	- Sign on Screen if applicable	
	- Receipts Print	

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SPIN BYPASS	WIRELESS ICON INDICATORS (MOBILE UNITS ONLY)	WI-FI ICON INDICATOR (FOR WI-FI ENABLED UNITS)
** Use these steps to process a stand alone transaction initiated from the payment device INSTEAD of the POS system. (Ie: POS is down) ❶ From the POS ONLINE Screen tap the **Favorites icons** on the display: ❷ Tap **Turn SPIn Bypass On** ❸ Terminal Displays "Credit I Sale, Enter Amount" ❹ You are now ready to process a stand along transaction at the terminal.	GPRS Signal Strength Indicator (The More Bars, The Better Your Signal GPRS) Battery Strength Indicator **SIM** Indicates Issue with SIM Card (GPRS)	Wi-Fi Not Connected Wi-Fi Connected Successfully

PRINTING REPORTS	EDIT TIPS ON TERMINAL	CALL ME FEATURE (MUST BE ENABLED)
❶ From the **POS ONLINE** screen press **OK** ❷ Tap **REPORTS** ❸ Tap **Desired Report** Type ❸ **Input Password** (1234 Default) and press **OK** - Report Prints	❶ From the POS ONLINE Screen tap the **Favorites icons** on the display: ❷ Tap **Cr/Db Edit Tips** ❸ Tap **Desired Edit Method** ❹ Add **tip amount** to desired transaction	❶ From the POS ONLINE Screen tap the **CALL ME icon** on the display: ❷ Select "**CALL ME**" and press **OK** ❸ The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.