Non Touch Screen Z Line Models Z3 & Z8 - EMV Restaurant Quick Reference Guide For SPIn Secure Payment Integration

** Note: Terminal Will Default at <u>"POS ONLINE"</u> Until Transaction is Initiated By POS System ** These steps have been provided as a guide for assistance.

DEDIT SALE

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CHIP CARD SALE	SWIPED OR MANUAL CARD SALE	DEBIT SALE
 Terminal "wakes up" & changes from POS Online Insert Chip Card Press OK to confirm Sale Amount Input TIP AMOUNT if prompted and press OK Terminal communicates with the Host Receipts Print 	 Terminal "wakes up" & changes from POS Online Swipe OR Manually Enter Card # Press OK to confirm Sale Amount Input TIP AMOUNT if prompted and press OK If AVS prompts, input AVS information Terminal communicates with the Host Receipts Print 	 Terminal "wakes up" & changes from POS Online Insert Chip Card When prompted press F2 for YES Input PIN # on PIN Pad and press OK Press OK to confirm Sale Amount Input TIP AMOUNT if prompted and press OK Terminal communicates with the Host Receipts Print
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
 Terminal "wakes up" & changes from POS Online If prompted input Manager Password (1234 default) Receipts Print 	 Terminal "wakes up" & changes from POS Online If prompted input Manager Password (1234 default) Insert Chip Card Press OK to confirm Return Amount When applicable input PIN and press OK Terminal communicates with the Host Receipts Print 	 From the POS ONLINE Screen press F3 for Favorites Highlight SETTLE DAILY BATCH and press OK If prompted input Manager Password (1234 default) Terminal communicates with the Host Settle Report Prints

SWIDED OD MANUAL CADD SALE

TERMINAL HELP DESK: - 877.358.6797 option 2 - support@dejavoosystems.com - http://www.dejavoosystems.com/

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SPIN BYPASS	BATTERY INDICATOR (FOR MOBILE UNITS)	WI-FI ICON INDICATOR (FOR WI-FI ENABLED UNITS)
** Use these steps to process a stand alone transaction initiated from the payment device INSTEAD of the POS system. (le: POS is down)	Indicates Full Battery	Wi-Fi Not Connected
 From the POS ONLINE screen press F3 Highlight the Turn SPIn Bypass On option and press OK. Terminal Displays "Credit I Sale, Enter Amount" You are now ready to process a stand along transaction at the terminal. 	Battery low, needs charging When battery is charging the battery icon will animate indicating charging is taking place.	Wi-Fi Connected Successfully
PRINTING REPORTS	EDIT TIPS FROM TERMINAL	CALL ME FEATURE (MUST BE ENABLED)
 From the POS ONLINE screen press OK Highlight REPORTS and press OK Highlight Desired Report Type and press OK Input Password (1234 Default) and press OK Report Prints 	 From the POS ONLINE screen press F3 Highlight Cr/Db Edit Tips and press OK Highlight Desired Edit Method and press OK Add tip amount to desired transaction 	 From the POS Online screen press F4 Select "CALL ME" and press OK The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.

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