V5 Dial

Download Instructions for the

Dējavoo℠

V SERIES

V8 Dual Comm

Terminal Line

V9 GPRS or CDMA

***Note:** *For Downloading a Magic Line Terminal Please See "Download Instructions for the Dejavoo Magic Terminal Line" document.*

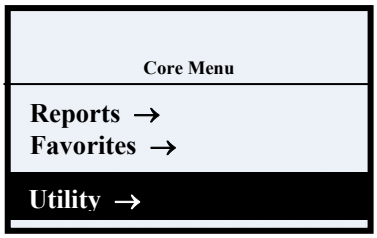
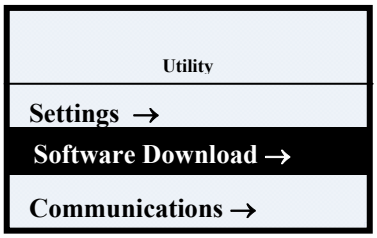
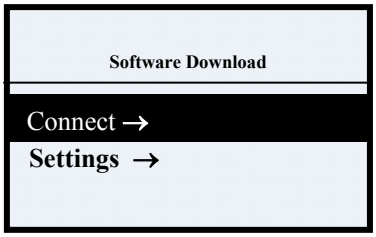
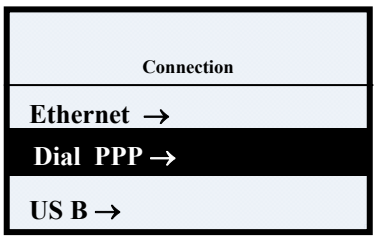
V8 Plus - Contactless

V 9 Plus - Wireless/Contactless

DEJAVOO SYSTEMS DOWNLOAD FROM APPLICATION MENU

DOWNLOAD VIA MODEM – STARTING FROM APPLICATION MENU

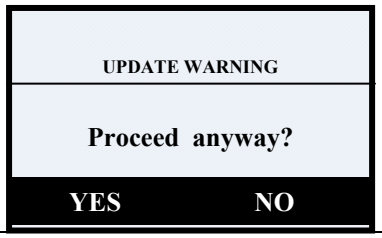
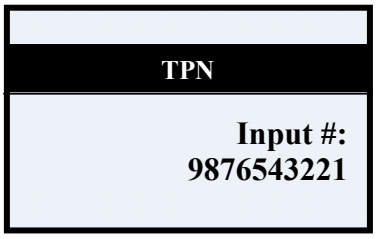
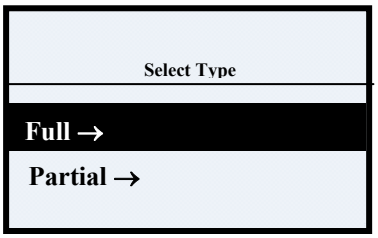
Follow the steps below for a terminal software download via Modem (Dial) when you are beginning from the Application Menu. Be sure there is an active Phone line connected to the terminal's Modem port.

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	
5.	Use the up▲ and down▼ arrow keys to highlight DIAL PPP Press the Green ENTER key to Make your selection.	

Continued on next page

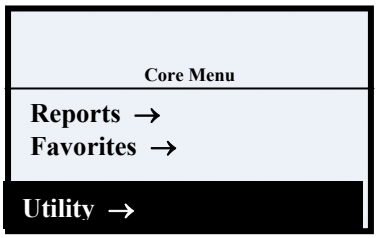
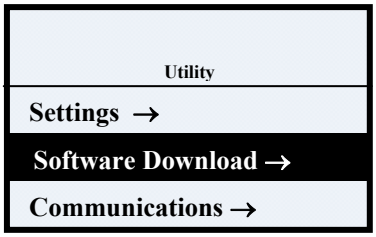
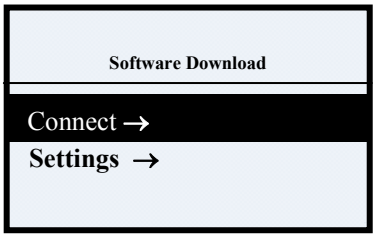
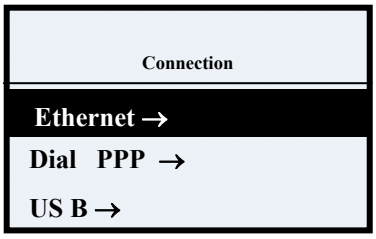
DOWNLOAD VIA MODEM – IN APPLICATION MENU, CONTINUED

<table>
<tr><th>Step</th><th>Action</th><th>Display</th></tr>
<tr><td>6.</td><td>Terminal will recommend closing batch prior to updating the software with a download and then prompt “PROCEED ANYWAY? YES / NO”.

Press the F2 Key to select YES
.</td><td> 
</td></tr>
<tr><td>7.</td><td>The terminal prompts for the TPN NUMBER, input the unique 10 digit TPN #
then press the Green ENTER key.</td><td> 
</td></tr>
<tr><td>8.</td><td><table><tr><th>If</th><th>Then</th></tr><tr><td>Updating Software and Parameters</td><td>Highlight FULL and press ENTER</td></tr><tr><td>Terminal Checks for New Software</td><td>Highlight PARTIAL and press ENTER</td></tr></table></td><td> 
</td></tr>
<tr><td>9.</td><td>The terminal displays TMS UPDATE INITIALIZE DEVICE while installing software.
When software download is complete the terminal will prompt you to UPDATE SOFTWARE with what was downloaded, press F1 to select YES</td><td>
</td></tr>
<tr><td>10.</td><td>When the download is complete the terminal returns to the idle prompt.</td><td>
</td></tr>
</table>

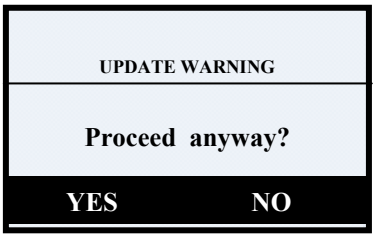
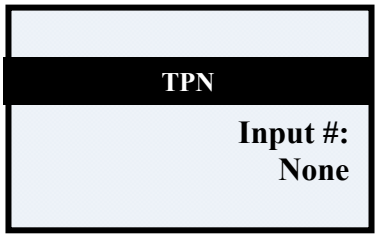
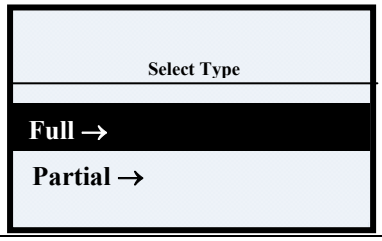
DOWNLOAD VIA ETHERNET – STARTING FROM APPLICATION MENU

Follow the steps below to set up the Dejavoo terminal to download software via the Ethernet (IP) when you are starting from the application menu. Be sure there is an active CAT5 Ethernet cable connected to the terminal's Ethernet port.

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	
5.	Use the up▲ and down▼ arrow keys to highlight ETHERNET Press the Green ENTER key to Make your selection.	

Continued on next page

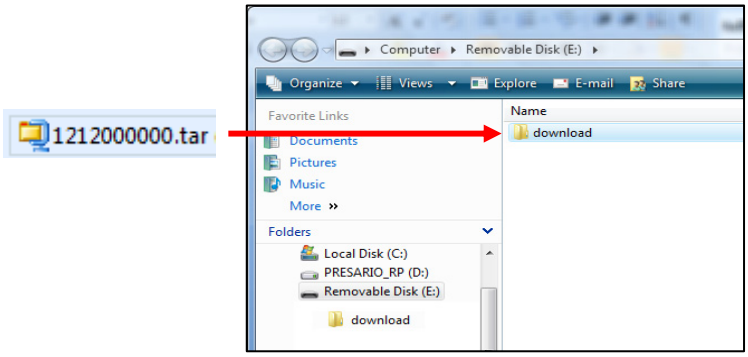
<table>
<tr><th>Step</th><th>Action</th><th>Display</th></tr>
<tr><td>6.</td><td>Terminal will recommend closing batch prior to updating the software with a download and then prompt “PROCEED ANYWAY? YES / NO”.

Press the F2 Key to select YES
.</td><td> 
</td></tr>
<tr><td>7.</td><td>The terminal prompts for the TPN NUMBER, input the unique 10 digit TPN #
then press the Green ENTER key.</td><td> 
</td></tr>
<tr><td>8.</td><td><table><tr><th>If</th><th>Then</th></tr><tr><td>Updating Software and Parameters</td><td>Highlight FULL and press ENTER</td></tr><tr><td>Terminal Checks for New Software</td><td>Highlight PARTIAL and press ENTER</td></tr></table></td><td> 
</td></tr>
<tr><td>9.</td><td>The terminal displays TMS UPDATE INITIALIZE DEVICE while installing software.
When software download is complete the terminal will prompt you to UPDATE SOFTWARE with what was downloaded, press F1 to select YES</td><td>
</td></tr>
<tr><td>10.</td><td>When the download is complete the terminal returns to the idle prompt.</td><td>
</td></tr>
</table>

DOWNLOAD VIA USB KEY – IN APPLICATION MENU

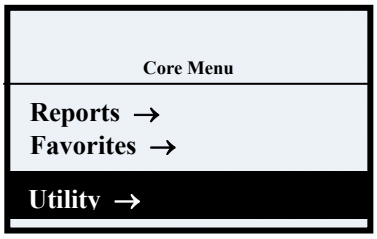
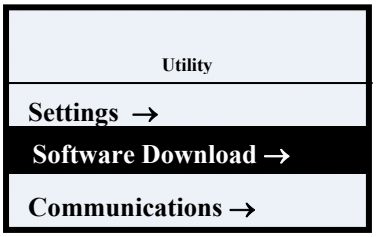
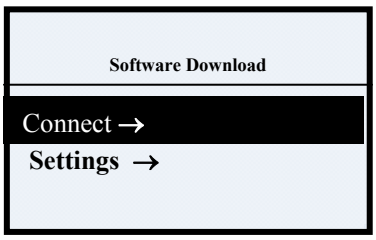
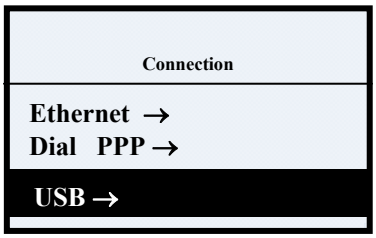
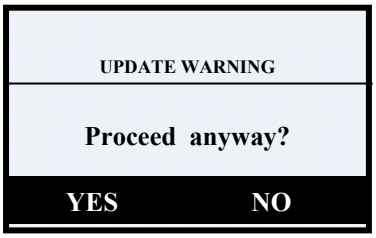
The versatility of Dejavoo terminals enables software installation quickly and easily with a USB key using the Mini USB port and the Mini USB to USB adaptor cable included in your terminal package. The .TAR software file to be installed must be placed on the USB key in a folder named "download" on the root directory.

*Note: The .TAR file does not need to be uncompressed and the download folder needs to be named "download" without any spaces.

Step	Action	Display
1.	Place the .TAR File (Terminal Profile) into a folder named download on your USB Key. *Note: The .TAR file does not need to be uncompressed and the download folder needs to be named "download" without any spaces.	
2.	In Your V Series Terminal Packaging find the Mini B Male USB to Female A USB adaptor. (See Image on right)	
3.	Plug the smaller male USB end into the Mini USB Port found on the side of the Dejavoo V Series Terminal	
4.	Plug your USB key device into the larger Female end of the adaptor. (See image at right)	

Continued on next page

DOWNLOADING SOFTWARE VIA USB KEY, CONTINUED

Step	Action	Display
5.	From the idle prompt press the ENTER key to access the CORE Menu.	
6.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
7.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
8.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	
9.	Use the up▲ and down▼ arrow keys to highlight USB Press the Green ENTER key to Make your selection.	
10.	Terminal will recommend closing batch prior to updating the software with a download and then prompt "PROCEED ANYWAY? YES / NO". Press the **F2** Key to select YES .	

Continued on next page

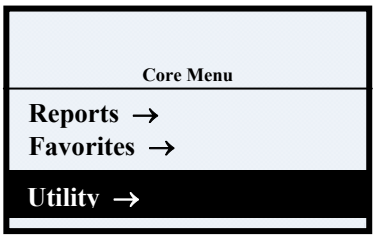
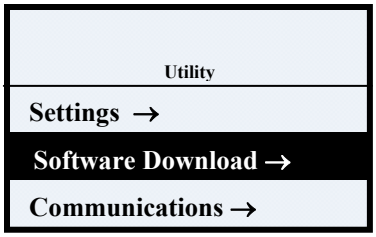
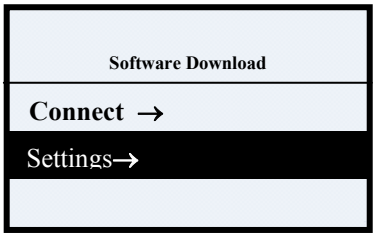
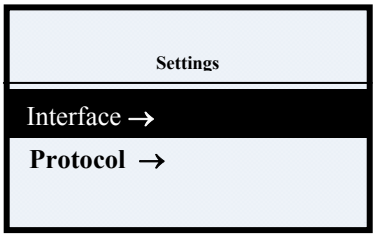
DOWNLOADING SOFTWARE VIA USB KEY, CONTINUED

Step	Action	Display
11.	The Terminal will say “Preparing Update” and then will prompt: “APPLY UPDATES? ? YES / NO”. Press the **F2** Key to select YES	
12.	When the download is complete the terminal returns to the idle prompt.	

CHANGING DOWNLOAD SETTINGS

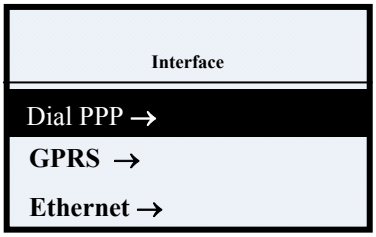
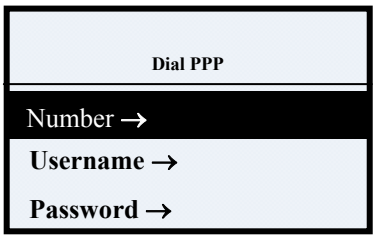
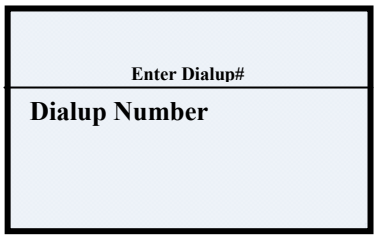
Dejavoo terminals are engineered smart. The settings such as the download phone number, download IP Address, download Port # - they are defaulted in your terminal settings already. However, should you need to edit any of the settings, such as adding a dial prefix, this can be done in the SETTINGS menu.

EDITING THE DEFAULT DOWNLOAD PHONE NUMBER

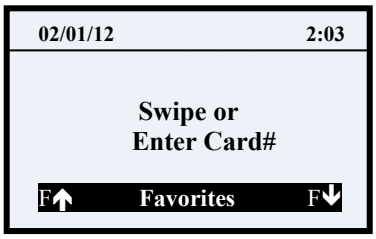
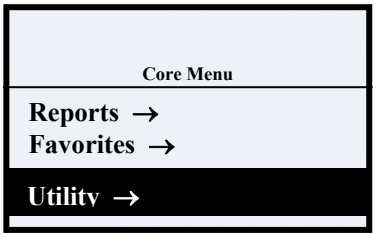
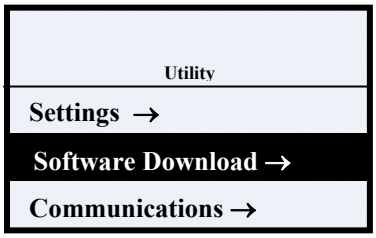
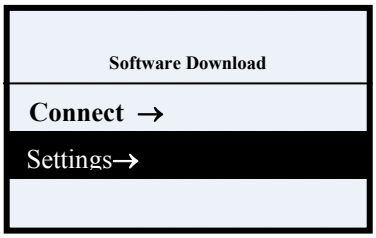
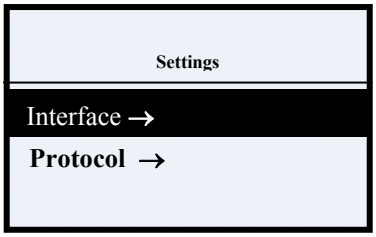
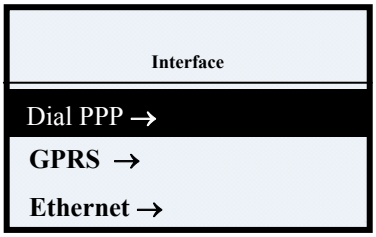
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE DEFAULT DOWNLOAD PHONE NUMBER, CONT'D

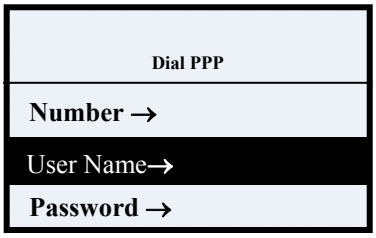
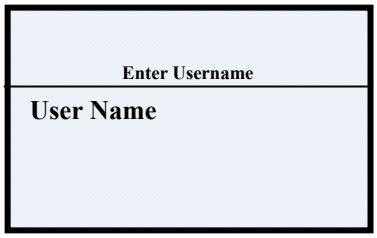
Step	Action	Display
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	
7.	Highlight the option for NUMBER Press the Green ENTER key to Make your selection.	
8.	Press the Yellow BACKSPACE key to clear the existing download phone number, then Input the correct Download Number the terminal is to dial out to. Press ENTER.	
9.	Press the Red X Key 6 times to return to the idle prompt.	

EDITING THE USERNAME SETTING FOR MODEM DOWNLOAD

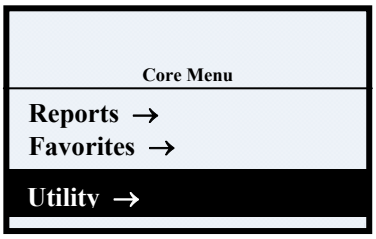
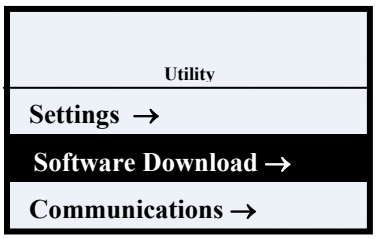
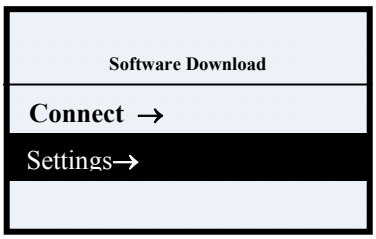
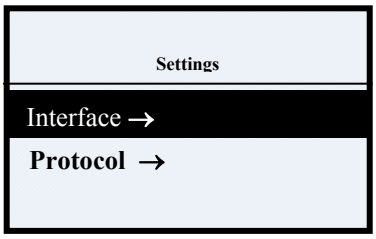
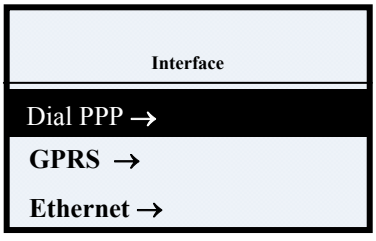
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE USERNAME SETTING FOR MODEM DOWNLOAD, CONT'D

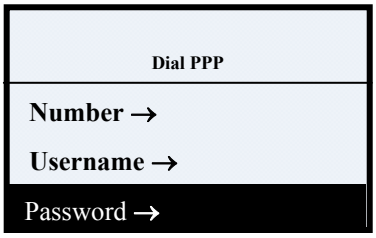
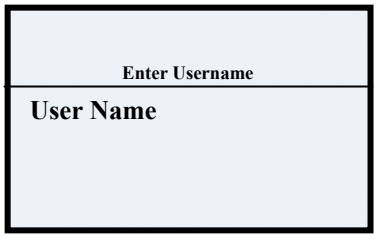
Step	Action	Display
7.	Highlight the option for USER NAME Press the Green ENTER key to Make your selection.	
8.	Press the Yellow BACKSPACE key to clear the existing User Name, then Input the correct User Name. Press ENTER.	
9.	Press the Red X Key 6 times to return to the idle prompt.	

EDITING THE PASSWORD SETTING FOR MODEM DOWNLOAD

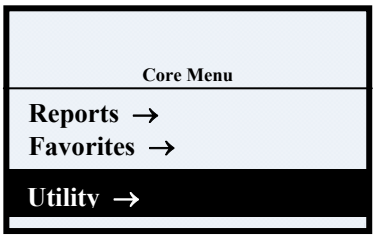
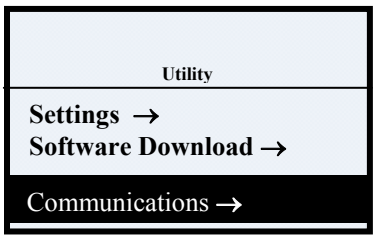
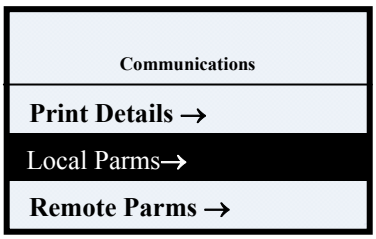
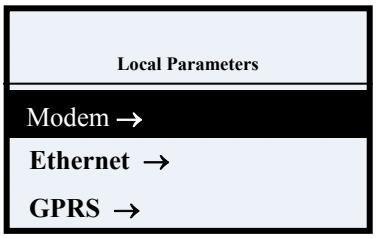
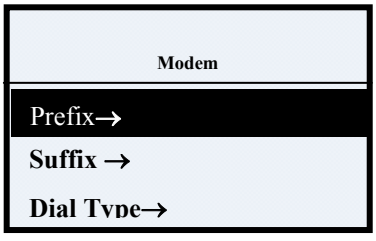
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE PASSWORD SETTING FOR MODEM DOWNLOAD, CONT'D

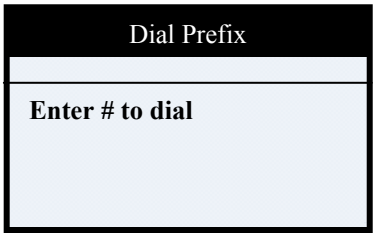
Step	Action	Display
7.	Highlight the option for PASSWORD Press the Green ENTER key to Make your selection.	
8.	Press the Yellow BACKSPACE key to clear the existing Password, then Input the password. Press ENTER.	
9.	Press the Red X Key 6 times to return to the idle prompt.	

EDITING THE DIAL PREFIX FOR MODEM DOWNLOAD

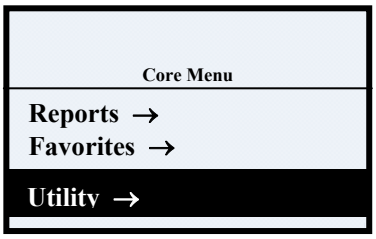
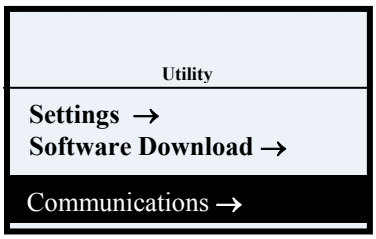
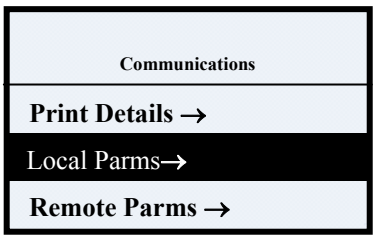
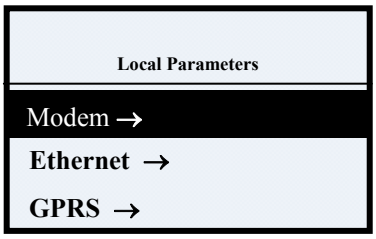
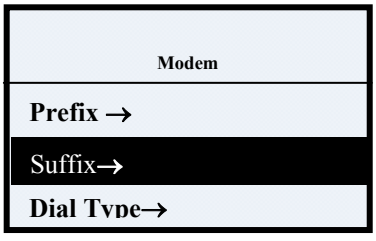
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight COMMUNICATIONS Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	
6.	Highlight the option for PREFIX Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE DIAL PREFIX FOR MODEM DOWNLOAD, CONT'D

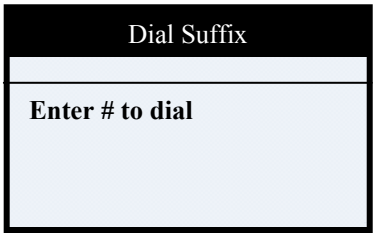
Step	Action	Display
7.	Press the Yellow BACKSPACE key to clear any existing data (if applicable), then Input the dial prefix that is needed. Press the Green ENTER key to confirm your entry	
8.	Press the Red X Key 3 times to return to the idle prompt.	

EDITING THE DIAL SUFFIX FOR MODEM DOWNLOAD

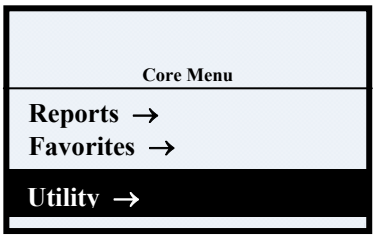
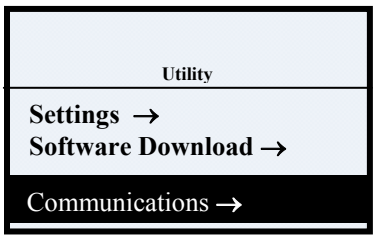
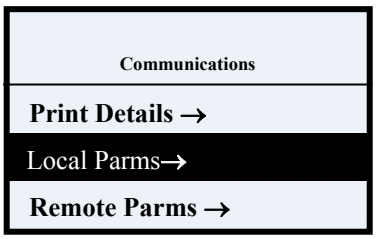
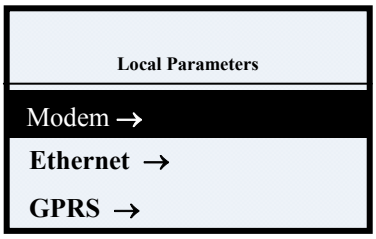
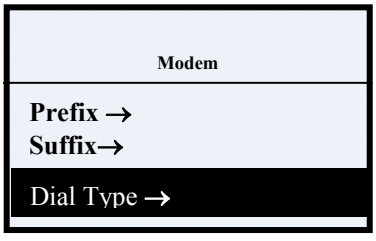
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight COMMUNICATIONS Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	
6.	Highlight the option for SUFFIX Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE DIAL SUFFIX FOR MODEM DOWNLOAD, CONT'D

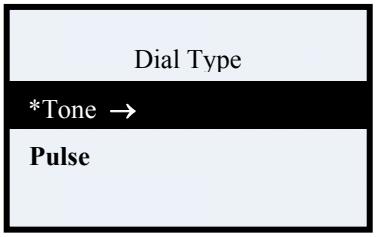
Step	Action	Display
7.	Press the Yellow BACKSPACE key to clear the existing Suffix (if any), then Input the correct dial suffix. Press ENTER.	
8.	Press the Red X Key 3 times to return to the idle prompt.	

EDITING THE DIAL TYPE FOR MODEM DOWNLOAD

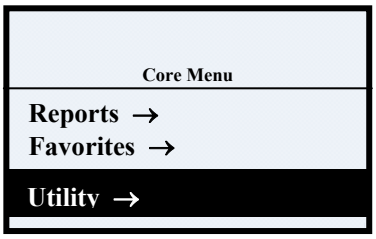
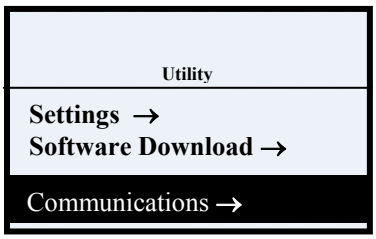
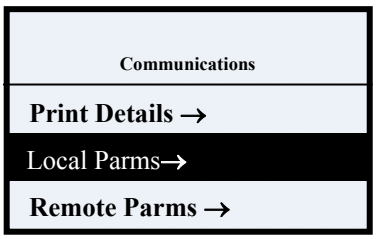
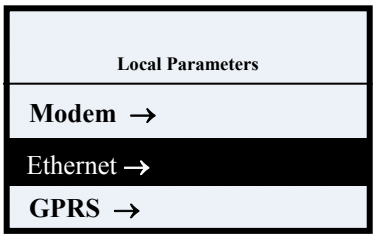
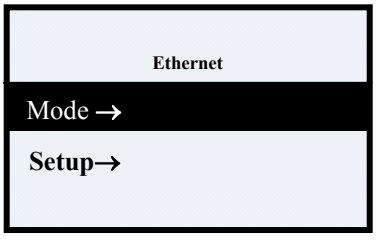
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight COMMUNICATIONS Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	
6.	Highlight the option for DIAL TYPE Press the Green ENTER key to Make your selection.	

Continued on next page

EDITING THE DIAL TYPE FOR MODEM DOWNLOAD, CONT'D

Step	Action	Display
7.	Use the up▲ and down▼ arrow keys to highlight the desired Dial Type (Tone or Pulse). Press ENTER. *Note: an asterisk (*) indicates current setting.	
8.	Press the Red X Key 3 times to return to the idle prompt.	

EDITING THE MODE FOR ETHERNET DOWNLOAD

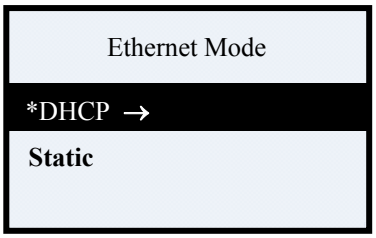
Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight COMMUNICATIONS Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	
5.	Highlight the option for ETHERNET Press the Green ENTER key to Make your selection.	
6.	Highlight the option for MODE Press the Green ENTER key to Make your selection.	

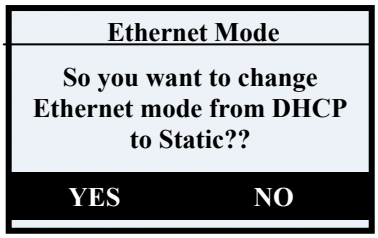
Continued on next page

EDITING THE Mode for Ethernet DOWNLOAD, CONT'D

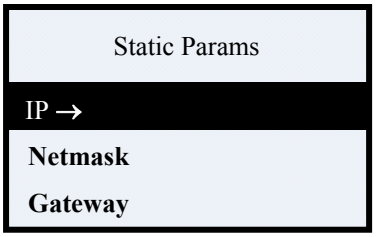
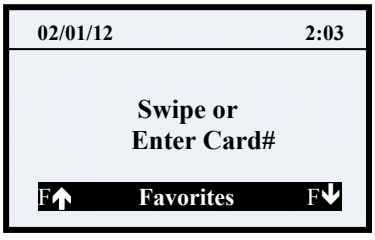
<table>
<tr><th>Step</th><th>Action</th><th>Display</th></tr>
<tr><td>7.</td><td>
<table>
<tr><th>If</th><th>Then</th></tr>
<tr><td>DHCP</td><td>Highlight DHCP and press ENTER

Then skip to step 10</td></tr>
<tr><td>Static IP</td><td>Highlight STATIC and press ENTER

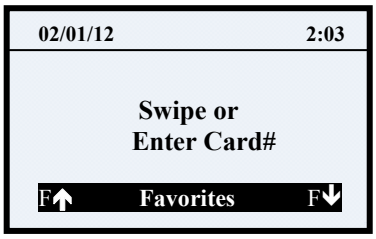
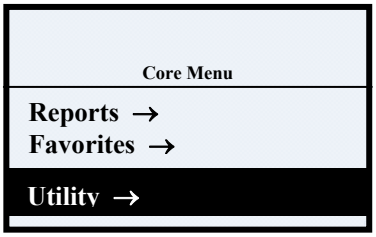
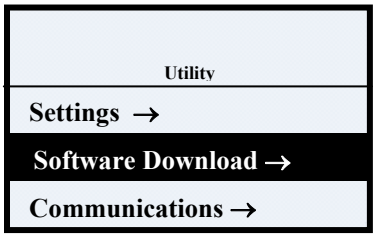
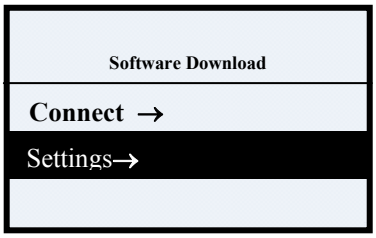
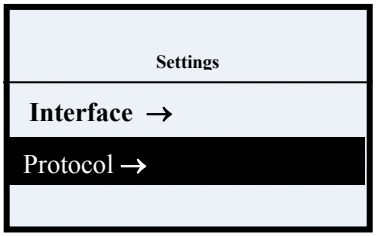
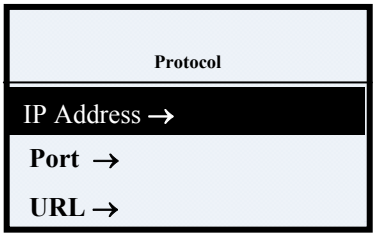
Then proceed to next step.</td></tr>
</table>
.
</td><td> 
</td></tr>
<tr><td>8.</td><td>The Terminal will say “So you want to change Ethernet mode from DHCP to Static?
YES / NO”.

Press the F2 Key to select YES</td><td> 
</td></tr>
<tr><td>9.</td><td>Use the up▲ and down▼ arrow keys to highlight the desired static parameters. (IP, Netmask, Gateway, DNS1/DNS2).

Press the Green ENTER key to make your selection.

After each edit be sure to press ENTER.</td><td> 
</td></tr>
<tr><td>10.</td><td>
<table>
<tr><th>If</th><th>Then</th></tr>
<tr><td>DHCP</td><td>Press the Red X key 3times to return to the idle prompt.</td></tr>
<tr><td>Static IP</td><td>Press the Red X key 6 times to return to the idle prompt.</td></tr>
</table>
</td><td> 
</td></tr>
</table>

EDITING THE PROTOCOL SETTINGS FOR DOWNLOADS

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	
2.	From the CORE Menu use the up▲ and down▼ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	
3.	From the UTILITY Menu Use the up▲ and down▼ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	
5.	Highlight the option for PROTOCOL Press the Green ENTER key to Make your selection.	
6.	Use the up▲ and down▼ arrow keys to highlight the desired Protocol parameters to edit. (IP Address, Port, URL, Security). Press the Green ENTER key to make your selection. After each edit be sure to press ENTER.	

Continued on next page

EDITING THE PROTOCOL SETTINGS FOR DOWNLOADS, CONT'D

Step	Action	Display
7.	Press the Red X Key 5 times to return to the idle prompt.	